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William J. Martino

Profile

Although I recently retired from Aetna under an Early Retirement Program, I am not yet ready to completely exit from the workforce. I am a results-driven, hands-on project manager with strong technical skills, with expertise in development and operating environments and implementing and driving technical programs. I offer a track record of successful planning and execution of change, and the ability to communicate well with business and technical personnel at multiple levels.

Available Skills

Desktop: VB 6.0 and VB.NET, VBA (Excel, Access, Word), JavaScript, HTML, CSS, MS/Office, Visio, and Project.

Mainframe: SAS, Rumba, JCL, Startool, SQL, and DB2.

Teaching, communication, and presentation experience. Also experienced in process re-engineering and change management.

Experience

2005–2011

Aetna

Blue Bell, PA

Sr. Project Manager

- Served as a Senior Project Manager in the ICD10 Program Management Office, acting primarily as the technical adviser for program-wide testing issues (e.g., data preservation and test environment customization)
- Compliance Validation – served as Subject Matter Expert for the development of an application to identify Claims that are not compliant with the Health Care Reform Act and other regulations
- HMO Member MQs – managed a project to remove hard-coded names in the HMO Member application. This project tripled the development and testing capability for the application.
- Managed, designed, coded, and deployed a replacement to an aging DBA Request system that no longer suited Aetna's strategic needs. The system supports an annual volume of 18,000 requests, and the revised system is projected to produce an annual savings of \$53,000.
- Managed, designed, and deployed a specialized environment to support Business training for the Provider and Medical Management areas. This environment is used for 48 weeks a year. The creation of this environment reduced annual training expenses by \$50,000.
- Designed, coded, and deployed an automated process to prevent DB2 bind errors in multiple testing paths. These errors were beyond the scope of the regular Code Asset Management process. The new process reduced overall testing errors by 10%.
- Managed, designed, and deployed a specialized environment to support high-volume production-parallel testing of Claims processing

for each major release. The environment resulted in a one-time savings of \$200,000 in 2008.

- In order to qualify for extended bonuses, managed for four years the small group of testers who executed the high-volume production-parallel testing (200K claims) of Claims processing. This testing typically identified several major defects and one critical defect each release. During this time, I re-engineered the Claims testing to enable better comparisons to isolate the root cause of differences.
- From 2009 onward, served as teacher and mentor for an association of employees in the Business units who developed business-owned applications, primarily using Rumba, Excel, and VB.Net.

1998–2004 Aetna Blue Bell, PA

Test Environment Architect

- Managed the use of 18 CICS/DB2/IDMS/MQ/Websphere Testing Environments in support of 80 applications, with an average of 75 concurrent projects. Designed and implemented environment solutions to resolve scheduling conflicts and resource limitations. I was the primary conduit for environment and database changes between the Application teams and the various technical staffs.

2000–2007 Penn State University Abington, PA

Part-Time Evening Instructor

- Taught JavaScript, and Fundamentals of Programming (C)

1992–1998 Self-Employed Philadelphia, PA

Business Owner

- Operated a self-employed business outside of the IT industry.

1982–1992 Penn Mutual Life Insurance Horsham, PA

Asst. Vice Pres. of Systems & IS Fin. Oper. Officer (1989-1992)

Dir. of Pension Systems & IS Fin. Oper. Officer (1988-1989)
 Dir. of Data Center, IS Chief of Staff, & IS Fin. Oper Officer (1987)
 Director of IS Services (1985-1986)
 Director of Data Center (1984-1985)
 Manager of Data Communications Services (1982-1984)

1978–1982 Philadelphia National Bank Philadelphia, PA

IT and Network Planning

1976–1978 Macmillan Inc. Horsham, PA
 1973–1976 Girard Bank Philadelphia, PA
 1970–1973 Philadelphia National Bank Philadelphia, PA

Systems Programming

Education

M.S.F.S. (MS, Financial Services), American College, 1989
 M.S. in Mathematics, Drexel University, 1975
 B.A. in Economics, University of Pennsylvania, 1970

Information Technology Industry Designations/Certifications

- Project Management Professional (PMP), 2011
- Brainbench Certifications in JavaScript, HTML, CSS, JCL, MVS, VB6
- MCSD – 2001, MCSE - 1999

Insurance Industry Certifications:

- CLU and ChFC, 1987

General Business Training

- AMA General Management Course, 1985